

# QUALITY POLICY

**WOCKHARDT**

## Quality Policy

**QUALITY MANAGEMENT SYSTEM** – We must ensure sustainable and consistent quality of products that are safe and effective. Compliance to GMP standards and all the regulatory requirements is a must.

**QUALITY IS PRACTICED BY PEOPLE** – We must ensure that all our people are adequately trained and skilled on an on-going basis to perform their role. Continuous involvement and engagement of people is critical for quality.

**QUALITY IS MEASURABLE** – Continuous feedback and improvement is part of our quality improvement process.

**QUALITY IS BUILT INTO PROCESS** – We must ensure consistency through continuous follow up and adherence to established company policies and procedures.

**CONTINUOUS SATISFACTION OF CUSTOMERS IS OUR FOCUS** – It means meeting the requirements of internal customers with speed. Right the first time, every time.

**QUALITY IS OF SUPREME IMPORTANCE IN WOCKHARDT** - It must be supported by people at all levels, in all functions.



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